

Crown engagement with Māori

Participant feedback form

This form allows engagement participants an opportunity to provide feedback on an engagement process organised by government agencies on a policy or other kaupapa.

The information provided will help agencies to improve their processes and capability around engaging with Māori groups. It will also be provided to the Office for Māori Crown Relations – Te Arawhiti to support reporting to Ministers on the strength of the partnership between Māori and the Crown.

Feedback should be returned to the contact at the agency(s) that organised the engagement process. Additional feedback can also be provided directly to Te Arawhiti at crownmaoriengagement@tearawhiti.govt.nz.

Time taken to provide feedback is appreciated.

Overview (agency to complete this section prior to giving this form out)

| Group name | |
|------------------------|---|
| Contact person | Please include a contact number and email |
| Engagement dates | |
| Engagement description | An outline of the kaupapa the engagement related to and the nature of the engagement. |

How did you find this engagement with the Crown?

| Was it effective? | |
|---|--|
| Did you feel your contribution had the expected impact on the kaupapa? Was your voice heard? | e.g. if you collaborated on policy options, were your views represented in the options presented to Ministers? |
| Did this engagement process take account of the timing and scope of any other engagements with the Crown? | If you are involved in several government engagement processes, did you feel that these were poorly aligned, or duplicated effort? |
| Did your group have sufficient time to consider any material provided? | |
| If preparation material was provided, was it in a form that was accessible | |





| to all members of your group? | | | | | | | |
|--|--|--------------|-----|---|---|--|--|
| Were alternative methods of contributing to the process provided? | eg. If engagement was through hui were you given the opportunity to provide input in another way, such as email or online submission. | | | | | | |
| Overall, how effective did you find this engagement process i.e. how well did it achieve its purpose? (1 - very ineffective, 5 - very effective) | 1 | 2 | 3 | 4 | 5 | | |
| Additional Comments: | | | | | | | |
| | | | | | | | |
| Did it support the principles of | the Māori - Cro | wn Partnersh | ip? | | | | |
| Was the method of engagement in line with your expectations, given the extent of interest/impact for your group specifically or Māori generally? | e.g. If it was an information only engagement process, do you consider that a collaborative approach would have been more appropriate because there are substantial Māori interests in the kaupapa | | | | | | |
| How would you rate the capability of agency staff in communicating and listening effectively (1 – very poor capability, 5 – high capability)? | 1 | 2 | 3 | 4 | 5 | | |
| Additional comments: | | | | | | | |
| How capable were agency staff at participating in tikanga protocols, and incorporating tikanga into engagement methods (1 - very ineffective, 5 - very effective)? | 1 | 2 | 3 | 4 | 5 | | |
| Additional comments: | | | | | | | |



| Communication | | | | | |
|--|---|---|---|---|---|
| Did the agency(s) involved ensure all your contributions were captured accurately through the engagement process? | | | | | |
| Have you, or do you expect to, get a report-back on the results of engagement and the impact on the kaupapa? | | | | | |
| Did any feedback acknowledge the value that your group's perspective and experience brought to the kaupapa? | | | | | |
| General | | | | | |
| Overall, how happy was your group in the quality and extent of this engagement from the government (1 - very disappointed/no progress on issues, 5 – | 1 | 2 | 3 | 4 | 5 |
| very satisfied/effective engagement)? | | | | | |